

Cancellation Policy

- To cancel a booking, you must notify Breathe Pilates Pty Ltd 12 hours prior to the commencement of the class. Cancellations made with less than 12 hours notice will incur the full cost of the class booked.
- Class bookings can be cancelled online by logging into your account and choosing to unreserve the class you wish to cancel, or by calling or emailing your Studio.
- If you know you will not be able to make a class for which you have booked, within the 12 hour cancellation window, we strongly encourage a cancellation to be made, so that another person may take your reservation on the reformer.

Purchase Policy

- All classes must be pre-paid before attending. You may do this when booking your place in a class, via a pre-paid pack or as a casual attendee.
- The sale of each class pack is subject to specific terms and conditions applicable to the type of membership which you hold, part of which can include a minimum commitment period, time limitations and/or class attendance limitation.
- Class packs are non-transferrable between holders, and may not be sold, traded, gifted, shared, provided or otherwise transferred to any person other than the purchaser.
- Each class pack contains a strict expiry date. If the number of classes for which the class pack entitles attendance have not been used by the holder before the expiry date, then those classes will expire and no refund will be given for any unused classes.
- The sale of a class pack is final. Breathe Pilates Pty Ltd does not offer any refunds, transfers, suspensions or extensions on class packs for illness, injury, change of mind, user error, change of address, unsuitability or any other reason.
- Current prices and expiry time frames for each type of class pack can be found on our website and may be amended from time to time.

Terms & Conditions

- Breathe Pilates Pty Ltd, reserves the right to refuse entry to, or eject from our Studio, clients or others who are behaving in an anti-social, intoxicated, disorderly, aggressive, offensive or



Be your best self, and breathe.

- dangerous manner or in any manner which may threaten the security of our clients or other people at the Studio.
- In order to minimise disruption during classes held at our Studio, we recommend that you aim to arrive at least 5 minutes prior to the scheduled commencement time of a Class. Once the class has started, your reformer may be given to someone on the waitlist.
 - Clients are strongly discouraged from departing classes prior to their scheduled conclusion time as it is disruptive to the enjoyment of other students attending those classes
 - Smoking is prohibited inside and out the front of our Studio at all times.
 - You are required to treat all persons and property at the Studio with all due care and respect.
 - Students are required to wear appropriate attire for physical exercise at all times while visiting our Studio, and must refrain from wear clothing which contains offensive prints or designs or which may presents a danger to themselves.
 - For hygiene purposes, socks must be worn at all times during your workout. Specialised grip socks are recommended.
 - For the enjoyment of all participants in your class please turn off all mobile phones before your workout unless you are a doctor and you are on call for example.

Return / Refunds

- The sale of a class pack is final. Breathe Pilates Pty Ltd does not offer any refunds, transfers, suspensions or extensions on class packs for illness, injury, change of mind, user error, change of address, unsuitability or any other reason.

Privacy Policy

- In order to provide Breathe Pilates Pty Ltd members with a safe online experience, we use an electronic billing system called Ezidebit, which integrates with MindBody (our choice of booking software) Ezidebit works within the MindBody interface and encodes your credit card and contact details to ensure their safe, private transfer and storage.
- If you contact us we will collect the email address you nominate and any other identifying information you provide, such as a name or phone number. We will also collect personal information provided to us when you subscribe to our newsletter, book a class or membership or enter a promotion or competition, as required specific to those purposes.